APPENDIX

Vol. 33, No. 28 July 12, 1974

65TH ANNUAL CONFERENCE OF THE SPECIAL LIBRARIES ASSOCIATION
Toronto, Canada, June 9-13, 1974

ADVISORY COUNCIL MEETING

An open meeting of the Advisory Council was held on June 11 with Chairman Mary McNierney Grant, Price Waterhouse & Co., New York, presiding. After the roll call and approval of the minutes of the Advisory Council meeting of January 31 and February 1, Roger M. Martin of San Francisco read the actions of the Board of Directors at the June 8 and 9 meetings. SLA President Gilles Frappier, Library of Parliament, Ottawa, presented the resolutions concerning salary discrimination based on sex that were adopted by the Board of Directors on June 8. Lolly Gasaway, University of Houston Law Library, described the pilot education proposal concerning discrimination.

Jack S. Ellenberger, Covington and Burling, summarized the three separate areas of copyright concern, (1) legislative developments, with anticipated action by the Senate this term, (2) judicial developments in light of the Williams-Wilkins appeal, and (3) the progress of the SLA Photocopy survey, which will be available within the next few months. He reported briefly on the Canadian copyright revisions in the legislative field, which are relatively inactive at this time.

William S. Budington, John Crerar Library, presented the proposed revisions of the bylaws with the rationale in each general area. Numerous changes were made throughout the bylaws for the purpose of clarity.

Betty Brociner, MIT Lincoln Laboratory, reported on continuing progress of the special committee on translations.

H. Robert Malinowsky, University of Kansas Libraries and 1974/75 Chairman-elect, and Roger M. Martin, American Express Investment Management Co., Chairman, were introduced to the Council.

[*Catherine I. Bahn*]

ANNUAL MEETING

SLA President Gilles Frappier opened the meeting on June 12, with an introduction of the Board Members and a report of activities of the organization during his year as President. Business included the presentation of proposed revisions of the bylaws, as mentioned in the Advisory Council meeting; and the nomination and approval of Dr. Herman Liebaers', honorary membership in SLA. The nomination was unanimously approved.

Mr. Frappier announced the special citation awarded posthumously to Bill M. Woods by the Special Libraries Association. It read: "Bill M. Woods joined SLA in 1947 as a map librarian. He was immediately active in the Illinois Chapter and the Geography and Map Division. In fact, his Division activities culminated in his receiving the Geography and Map Division's Honor Award in 1959.

"This was the same year he was selected as the third full-time Executive Secretary of SLA. It was the Association's Fiftieth Year–a time of great pride in its new history and a wondering about what lay ahead. Bill Woods' contribution over his eight years on the job was to bring SLA more visibly into the mainstream of librarianship. (In 1963 he was named Executive Director, reflecting more properly his role in carrying out the policies of the Board of Directors and administering the Association's Office.)

"Through travel, speeches and writing he brought the name and activities of SLA before the eyes of an ever-increasing circle of organizations and key people. During his tenure he saw significant changes in many aspects of SLA, from the formation of new Chapters, Divisions and Committees to deal with widening interest, to greater participation in cooperative ventures with other professional groups.

"The Association was in transition during those eight years, moving away from its first half century. Bill Woods helped SLA in this transition–helped it move toward new horizons. As its most visible spokesman he preached the special library idea far and wide.

"This Special Citation is presented in fond recognition of one who carried SLA forward at a turning point in its history. The Association is pleased to honor Bill M. Woods." The proposed citation was read to Bill by his wife shortly before his death, May 1.

SLA election returns for 1974/75 were announced. Miriam Tees, Chief Librarian, The Royal Bank of Canada, Montreal, has been elected President-elect and will automatically succeed as President in 1975/76. H. Robert Malinowsky, Assistant Director of Libraries for Public Services, University of Kansas

Libraries, Lawrence, has been elected Chairman-elect of the Advisory Council. Two new Directors elected for three-year terms (1974/77) are Constance Ford, Chief Librarian, Union Electric Company, St. Louis, Missouri; and Joseph M. Dagnese, Director of Libraries and Audio-Visual Center, Purdue University, West Lafayette, Indiana. Edythe Moore, who served as 1973/74 President-elect, assumed the duties of the office of President at the Association's Annual Business Meeting on Wednesday, June 12. Miss Moore is Manager of Library Services at the Charles C. Lauritsen Library, The Aerospace Corporation, Los Angeles, Calif.

Other members of SLA's Board of Directors for 1974/75 are: Roger M. Martin, San Francisco, Calif., Chairman of the Advisory Council; 1973/76 Directors Charles H. Stevens, Executive Director, Southeastern Library Network; Anne C. Roess, Supervisor, Library Services, Institute of Gas Technology, Chicago, Ill.; Directors for 1972/75: Robert L. Klassen, Chief, Program Development and Assistance, Division of Library Programs, USOE, Washington, D.C.; Marian Lechner, Librarian, Connecticut General Life Insurance Company, Hartford, Conn.; Janet Rigney, Assistant Librarian, Council on Foreign Relations Library, New York, Treasurer for 1973/76; and Gilles Frappier, Associate Parliamentary Librarian, Library of Parliament, Ottawa, Ontario, Past President.

At the awards luncheon held on June 12, the H. W. Wilson Company award for best paper in Special Libraries was awarded to Irving Klempner; Agnes O. Hanson and Ethel S. Klahre were elected to the SLA Hall of Fame and received scrolls and medallions; and Loretta J. Kiersky received the SLA professional award for her work in micrographics.

In the afternoon William B. Budington of the John Crerar Library in Chicago chaired a meeting for the 1975 Chicago Conference Planners. Twenty-six divisions will present special programs on systems and networks. [*Catherine I. Bahn* and *Renata V. Shaw*]

GENERAL SESSION I

The keynote speaker for the conference was Edward de Bono of Cambridge University, who spoke on "Creativity and New Ideas–Lateral Thinking, a Problem Solving Method." He noted two stages of thinking, the first the idea stage where creativity can happen, and the second the process stage. To increase creativity, a strategy other than judgement must be used. This strategy, which involves movement and lateral thinking, is what Mr. de Bono calls "Po." New input is provided from outside the problem in order to trigger a different line of thought. These concepts are currently being used in England in classes to develop thinking. The three concurrent sessions which followed were provided for further consideration of the conference theme.

Morris Hamburg of the Wharton School spoke on "Library Planning and Decision-Making Systems." He reported on a research study supported by the U.S. Office of Education to design and develop a model for a library management information system for public and university libraries. The model provides explicit operational objectives for these libraries and analytical tools to use in the decision-making process. [*Shirley Loo*]

GENERAL SESSION II

Robert Weile of the University of Toronto and the Ontario Association for Continuing Education conducted a workshop on "Making Change Happen," on Monday, June 10. Different kinds of change were discussed: those we control, and those which result from our own inconsistencies.

As an exercise, participants working in pairs were asked to make five changes in their appearance, to identify the changes made, and then immediately to make 10 more changes and identify them. It was observed that most people effected only external changes, changes in clothing rather than expression or position. Almost universally, change was brought about by removing something, glasses or a shoe or a watch. In only one instance did a woman change her appearance by borrowing a necklace she admired, leading to the observation that people almost always view change as giving up rather than gaining something. In work situations, change is most frequently seen as a threat to one's identity. Also discussed were the participants' reactions to the exercise, which ranged from friendly to foolish to angry. In organizations, too, reactions to any suggestion of change, both from above and from below, are apt to vary greatly.

Drawing on the writings of Donald Schon, Peter Drucker and Kurt Lewin, Mr. Weile went on to discuss organizations' efforts to maintain the status quo. Among the strategies used against proponents of change are 1) selective inattention–if we don't notice them, they'll go away, 2) active counterattack–disregard the idea, but challenge the rebel's qualifications, 3) cooption–put someone who is noisy on the board, 4) making the least possible change–change a staff member's title rather than his job, and 5) isolation and containment–assign the

man to the branch office and ignore him.

The discussion then went on to means of dealing with conflict. One can either withdraw, lock oneself into a win-lose situation, or engage in creative problem solving. Mr. Weile pointed out that in every situation, there are both driving and restraining forces; frequently, these forces balance one another out and no change occurs.

Examining ways to make change happen, participants were asked to make a force-field analysis of their own situations and to consider the changes they would like to see brought about. Working again in pairs, they drew up lists of driving forces working for these changes and restraining forces working against them. They then discussed ways to eliminate or weaken the major restraining forces by either pushing from the bottom or persuading at the top. Other considerations were the development of a support group within the organization, the effect the changes would have upon others, and when accomplished, ways of making changes stick. Finally, participants were urged to be sure that their innovations were truly substantive and not merely changes in form.

[*Rhoda Newman*]

GENERAL SESSION III

Cooperation and resource sharing was the theme of the panel that opened this session. Panel A consisted of Brian Land, University of Toronto, Chairman, Susan Klement of Toronto, James Dodd, Georgia Institute of Technology, Edward C. Strable, Illinois Regional Library Council, and Ralph Stierwalt, Council of Ontario Universities. They claimed that the well-known issues of information overload, insufficient and expensive space and manpower, and decentralization of policies are forcing the information business to search out more effective methods of networking in order to control information. The panel tried to use some of de Bono's methods of creative thinking to expose new solutions to these familiar issues.

Three concurrent informal presentations by panels designated A-1, A-2, and A-3 followed the opening discussion. Members were given an opportunity to attend parts of the discussions at each panel meeting or to attend one entire panel.

Panel A-1 centered on systems or projects based in a single organization. Helene Dechief, Canadian National Railways, described the Canadian National Railway Network. Robert Gibson, Micromedia Ltd., told of two Canadian information clearinghouse services, namely Profile—Canadian Provincial and Municipal Publications on Microfiche and Canadian Urban Sources, sponsored jointly by Micromedia Ltd. and the Canadian Council on Urban and Regional Research. Anita Cooke of the University of Alberta explained the resource sharing of the Boreal Institute for Northern Studies Library. Virginia C. Frank of Pennsylvania State University centered her discussion on the fact that the small industrial library can and should be an efficient service organization. Gordon Springer and Edward Miller, University of Missouri-Columbia, proposed a free-floating circulation system for a multibranch facility for acquisitions problem-solving to avoid duplication.

Panel A-2 centered on systems or projects involving several organizations. Michlean J. Amir of Johns Hopkins read a paper on sharing journal collections and stated that a union list is only a beginning. Marvin W. McFarland, Chief of the Library of Congress Science and Technology Division, presented a critical analysis of the 10-year experience of the National Referral Center at the Library. He emphasized solutions to problems of systems design, operating techniques, and efforts at resource sharing within the Federal Government and with the scientific community and industry. He noted that referral activities are continuing to grow and that a group in Washington, D.C. is now concerned with the development of a similar international referral service. Other panel subjects dealt with the possibility of applying a technique in New York City similar to one used in establishing a regional and urban information network (RUIN) in the Washington, D.C., area; the question of whether networking will work for State education libraries; and the steps taken by the Ontario Government Librarians' Council to encourage and coordinate exchanges of information within that government's library system.

Panel A-3 developed papers on general networking concepts. [*Catherine I. Bahn*]

GEOGRAPHY AND MAP DIVISION

Members of the SLA Geography and Map Division were guests at a reception, sponsored by the Association of Canadian Map Libraries, on Sunday evening, providing opportunity for members of the two associations to become better acquainted.

The Division's formal program began on Monday morning with a two-hour business meeting, conducted by G&M Division Chairman Serge A. Sauer, Map Librarian at the University of Western Ontario. An announcement was made that the distinguished librarian and former Division chairman, Bill M.

Woods, had recently died. In recognition of Mr. Woods' many years of service to map librarianship in general and to the Geography and Map Division in particular, a motion was unanimously approved to send a contribution of $25 to a memorial fund designated by his family. Mr. Woods had served as map librarian at the University of Illinois, as head of the Processing Section in the Library's Geography and Map Division, as Executive Director of the Special Libraries Association, and, most recently, as editor of Engineering Index, Inc.

The following Division officers were unanimously elected for 1974-75: Chairman, Alberta G. Koerner, Detroit Public Library; Chairman-elect, Catherine I. Bahn, Science and Technology Division, Library of Congress; and Secretary-Treasurer, Tsugio Yoshinaga, Brooklyn Public Library.

It was announced at the business meeting that longtime Division member Safford Harris had recently retired from the Price Gilbert Memorial Library, Georgia Institute of Technology. In her honor, the Library has designated a floor of the Library as the Safford Harris Special Collections Room. In recent years, Miss Harris held positions as map librarian, patents librarian, and special collections librarian with the rank of associate professor.

Other highlights of the business meeting included a report of the current activities in LC's Geography and Map Division by Assistant Chief John A. Wolter, and a report by LC's Janet Hill on the current status of the revision of the Library's Classification Class G. Richard W. Stephenson, Division Publications Officer, discussed plans to begin compilation for the third edition of *Map Collections in the United States and Canada* and preparation of an index to issues 71 through 100 of the *Bulletin* of the Geography and Map Division. The Directory will be compiled by David K. Carrington and Mr. Stephenson, both of LC's Geography and Map Division, and the index will be prepared by Nora Corley Murchison of Ottawa, Ontario.

At the Monday luncheon meeting the guest speaker was Prof. H. Roy Merrens of the Geography Department, York University, in near-by Downsview, Ontario. Prof. Merrens has been active in attempting to make citizens aware of their environment. Working with a citizens association, he was instrumental in having two maps produced of the land adjacent to Toronto's harbor. One of the maps, a unique pictorial map entitled "People's Guide to the Toronto Waterfront," was discussed in detail.

On Monday afternoon, 135 persons were in attendance to hear four papers pertaining to aspects of historical cartography. Mr. Stephenson was chairman of the session. Robert W. Karrow, Jr., Map Cataloger, Newberry Library, spoke on "The Hermon Dunlap Smith Center for the History of Cartography at the Newberry Library: Progress and Prospect;" Ralph E. Ehrenberg, Director, Cartographic Archives Division, National Archives, discussed the "Nature and Value of Cartographic Records in Archives;" William W. Easton Map Librarian, Illinois State University, delivered a paper entitled "A Brief History of Portolan Charts;" and Charles E. Taylor, Archivist, Cartographic Archives Division, National Archives, presented the results of the "Map Microfilming Feasibility Study" sponsored by his agency.

"Cartographic Journal Publishing" was the subject of discussion at a panel convened on Tuesday morning, June 11, by Panel Moderator David A. Cobb, Map Librarian, University of Illinois. Mr. Wolter opened the session with a presentation entitled "Journal Publication in Cartography: A Temporal and Topical Analysis." This was followed by Stanley D. Stevens, Editor, *Information Bulletin*, Western Association of Map Libraries, who asked and commented on "Whose Journal Is It? Members' or Editor's?," Lynn S. Mullins, Editor, Geography and Map Division, SLA, *Bulletin*, who spoke on "The Geography and Map Division *Bulletin:* A History and Review," L. M. Sebert, Canadian Department of Energy, Mines and Resources, described "Editing *The Canadian Cartographer,*" and Judy M. Olson, Associate Editor, *The American Cartographer*, who discussed the creation and publication this spring of the first issue of American Congress on Surveying and Mapping's *The American Cartographer.*

At Tuesday's Division luncheon members and guests heard the geographer M. Leonard Bryan, Environmental Research Institute of Michigan, discuss "Remote Sensing Products of Use to Geography and Map Librarians."

The Geography and Map Division's program of contributed papers on Tuesday afternoon, chaired by Joanne Hansen, Head, Science and Technology Division, Eastern Michigan University Library, included the following presentations: Robert Hayward, Public Archives of Canada, "Chas. E. Goad and Fire Insurance Cartography, 1874-1931," "Michael O. Shannon, City University of New York, Herbert H. Lehman College, "Researchers Dilemma: The New York City Master Plan," Margaret Ross, Map Collection, Wayne State University Library, "Sabbatical Safari–India to New Zealand," and Jeremiah Post,

Map Collection, Free Library of Philadelphia, "Cartographic Fantasy: or, How I Converted My Personal Hobby into an Academic Study."

On Wednesday, June 12, the Geography and Map Division had no official events scheduled. Many members, however, accepted the invitation of the Association of Canadian Map Libraries and attended their morning and afternoon program of professional papers held in the Lecture Theatre of the Faculty of Library Science, University of Toronto. Following lunch at the University's Faculty Club, the guests toured the beautiful John P. Robarts Research Library which opened in July 1973 and was officially dedicated this spring.

Some 100 persons took part in an all-day "geographers' tour" through the industrial land use areas fronting Lake Ontario between Toronto and Hamilton. In Hamilton, the group visited the Map Library, McMaster University, the Botanical Gardens, and Dundurn Castle, the 19th-century home of Allan Napier MacNab. The tour then proceeded to the fall line mining village of Waterdown, stopping enroute at Websters' Falls on the Niagara escarpment and traveling through the Westover Drumlin Field, a reminder of the great glaciers which once covered the area. At Waterdown, the members enjoyed a barbecue supper at the home of Kate Donkin, Map Librarian, McMaster University. [*Richard W. Stephenson*]

PICTURE DIVISION

The Picture Division lunch and Business Meeting was held on June 10. The new officers are Renata V. Shaw, Prints and Photographs Division, Library of Congress, Chairman; Bobara Jones, Field Enterprises Educational Corporation, Chicago, Ill., Chairman-elect; and Arline Baxter, New York Public Library Picture Collection, Secretary-treasurer and Bulletin Editor.

A lively discussion ensued about the fate of the division's projected directory *Picture Sources III* which had run into production difficulties. A resolution was passed to remove the already collected questionnaires from the present editor and to finish the directory using SLA and American Society of Picture Professionals editors. Mary McNierney Grant, Chairman of the SLA Advisory Council, participated in the luncheon.

During the afternoon Division members visited the Sigmund Samuel Canadiana Collection of the Royal Ontario Museum. The visit started with a tour of the stack area which houses oil paintings and drawings pertaining to the discovery and exploration of the Canadian wilderness. A special exhibit of Paul Kane's Canadian West was displayed in the exhibit halls. The tour ended at the Canadian Broadcasting Corporation where Margaret D. Cooke explained the use of her picture collections in preparing background materials for local TV programs.

On June 11, the Picture Division joined the Newspaper Division in a visit to the Globe and Mail Library. This library is normally restricted to staff members but during the visit by SLA members every facet of the picture library operation was demonstrated.

The afternoon was devoted to a paper on Picture Professionalism prepared by Mrs. Shaw. The participants joined in a two-hour discussion on professionalism and a five-member committee was chosen to define the core curriculum for picture librarians as well as professional standards. Members of the committee are Elisabeth Betz, Library of Congress, Lenore Cowan, New York Public Library, Virginia Daiker, Library of Congress, Sidney Keaveney, Pratt Institute Art Library, and Doris O'Neil, Time-Life Picture Collection.

The June 12 breakfast meeting was devoted to a session of "Show and Tell." The speaker was George Hobart of the Prints and Photographs Division, Library of Congress, who has been involved in planning the 1975 SLA conference in Chicago which will be devoted to "Systems and Networks: A Synergistic Imperative." The Picture Division will start its own networking by joining forces in preparing a list of original pictorial materials of the American Revolution which will be in great demand during the celebration of the Bicentennial in 1976.

Thursday, June 13, was devoted to Canadian art and the Royal Ontario Museum Chinese Collection. Picture Division members visited the McMichael Canadian Collection, devoted to the Group of Seven and to prints and sculptures created by Canadian Eskimo artists. The setting of the collection in log-constructed buildings in the village of Kleinburg is as attractive as the works displayed. After a lunch in the Royal Ontario Museum Picture Division members were conducted through the Chinese galleries of the museum. The installations were redone two years ago and displayed the works of art in uncrowded galleries. The visit to this outstanding Chinese collection formed a delightful ending to an instructive and inspiring conference. [*Renata V. Shaw*]

NON-FEDERAL DOCUMENTS SEMINAR

The continuing education seminar was chaired by Margaret Hayes, University of Wisconsin Government

Publications Department; panelists included Carolynne Presser, Head of the Government Publications Department, University of Waterloo, and Eugene J. Bockman, Director of the Municipal Reference and Research Center in New York City. The three speakers focused on ways to locate and acquire municipal and state or provincial documents in the United States and Canada. Miss Presser surveyed available bibliographical sources for Canadian material and note in adequacies. Her government publications are arranged by the Guelph coding system which offers rapid processing of documents. Computer printouts provide access through weekly shelflist, title, and KWOC lists with monthly cumulations. Mr. Bockman described the operation of the Municipal Center using sections of the 1968 law establishing the center for illustration. He suggested that libraries should try to modify legislation which affects their operation (he had been successful in providing input for the 1968 law). One problem he mentioned was determining when a record becomes a document; another was obtaining consultant reports. Miss Hayes noted the importance of scanning publications for titles of new reports. [*Shirley Loo*]

PANEL DISCUSSIONS

The Newspaper Division sponsored a panel discussion on "Library Files–Open or Closed for Users?" which took place on Monday, June 10. Moderator Joseph F. McCarthy, New York Daily News, supported closed files, as is the practice in his library, because of file security, the importance of accurate refiling, and better service to users. Geoffrey Fingland of the Christian Science Monitor also noted service to users in support of closed files, since the Monitor library has a complex classification system and reporters need assistance in getting related articles for background material. Ernest Perez of the Houston Chronicle spoke on open files but staff shortage in his library appeared to be the main reason. Mrs. Lou Thomas of the Baton Rouge State Times and Morning Advocate also spoke for open files. She felt that better rapport would develop with reporters as she believes that there is a psychological barrier with counter service.

Various divisions in SLA and the American Society for Information Scientists SIG/SDI sponsored the June 11 session on "Alternate Means of Access to Data Bases for SDI and On-Line Services." Virginia T. Raynes of McDonnell Douglas Corporation served as moderator.

Jack Brown, Director of Canada's National Science Library, described how his library provides Canada's national SDI service (CAN/SDI) drawing on 14 data bases for over 1,600 profiles. The same profile design is used for all data bases and 67 terms is the average per profile. Among the data bases covered are MARC, ERIC, MEDLARS, and Chemical Abstracts Condensates. A recent development is CAN/OLE, an on-line interactive system searching over 1,200,000 citations via remote terminals.

Martha E. Williams, University of Illinois, suggested questions for evaluating various services. A prospective user should know the scope, extent, and coverage of the service; the growth rate of the data base; the lapse in time before citations appear; and those data elements which may be searched. Document delivery or hardcopy backup is another consideration as very few services provide this feature.

Carlos A. Cuadra of the System Development Corporation noted that the mood now is one of "Which on-line service to subscribe to," while two years ago it was "Will it work" and "Is on-line service cost-effective." On-line services may be provided in-house or acquired from a commercial service bureau. Skilled intermediaries to assist users are important.

Melvin Weinstock of the Institute for Scientific Information stated that journal coverage in a data base should not just be a "numbers" game. Significant core journals should be identified and covered for cost-benefit considerations.

Robert A. Kennedy of Bell Telephone Laboratories reviewed service objectives of the special library which influence selection of data bases or services.

[*Shirley Loo*]